

PRIVACY STATEMENT of NEW8 Knokke

(Version 07-06-2018)

NEW8 attaches great importance to the protection of your personal data (and that your privacy is respected).

In this privacy statement we want to provide clear and transparent information about what data we collect and how we handle personal data. We make every effort to ensure your privacy and therefore handle personal data with care. NEW8 is in all cases subject to the applicable legislation and regulations, including the General Data Protection Regulation (EU 2016/679 Regulation).

This implies that we at least:

- Process your personal data in accordance with the purpose for which they were provided, these goals and type of personal data are described in this privacy statement;
- Process of your personal data is limited to only those data that are minimally required for the purposes for which they are processed;
- Ask for your express consent if we need it for the processing of your personal data;
- Have taken appropriate technical and organizational measures to ensure the security of your personal data;
- Not transmitting personal data to other parties, unless this is necessary for the purposes for which they were provided;
- Be aware of your rights regarding your personal data, to point this out and to respect them.

NEW8 is responsible for the processing of your personal data. If you have any questions about this subject or if you wish to contact us after reading our privacy statement, please contact us via the following contact details:

NEW8
Nieuwstraat 8
8300 Knokke
info@new8.be
Phone: +32 479 866832

Who is this privacy statement aimed at?

This privacy statement applies to all our current and former customers and persons who show or showed interest in our holiday home NEW8 in Knokke and our services and suppliers.

What do we process with which personal data?

Your personal data will be processed by NEW8 for the following purposes and legal grounds:

Booking and payment of accommodation at holiday house NEW8, Knokke according to a reservation contract.

Insofar as the processing of personal data takes place on the basis of permission, you always have the right to withdraw the consent given.

For the above purposes we may request and / or process the following personal data from you:

- Personal identity details: name, first name, address,
- Private contact information: telephone number, e-mail address
- Financial details (including account number, payments, ...)
- Presence
- Images (photos, videos, recordings, ...)

We only collect personal data that you yourself disclose to us in various ways (including personal / telephone / e-mail contact, ...). We do not collect personal data via third parties.

We use the collected data only for the purposes for which we obtained the data.

Whether or not you provide data yourself

The information provided must, if applicable, be provided in order to finalize booking / reservation of NEW8.

With the exception of :

- Visual material (for public relations)

Provision of personal data to third parties - processors

We may provide the information you give to us to third parties if this is necessary for the execution of the above described purposes.

For example, we use a third party (external service provider) for:

- Saving and processing data in the Cloud (via a Cloud Service Provider)
- Taking care of the internet environment (web hosting, mail hosting, ..);
- Providing IT infrastructure (including IT network, servers, ...);
- Taking care of the (financial) administration

We never pass on personal data to external service providers with whom we have not entered into a processor agreement.

With external service providers (processors), we of course make the necessary arrangements to guarantee the security of your personal data.

Provision to third parties - receivers

We share personal data with the following external parties:

- Government services (including tax administrations, etc.)

With these parties, we of course make the necessary arrangements to ensure the security of your personal data and that your data will be treated confidentially.

Furthermore, we will not pass on the information provided by you to other third parties (providing other parties), unless this is legally required and permitted. An example of this is that the police will request (personal) data from us in the context of an investigation. In such a case we must cooperate and are therefore obliged to provide this information.

At no time do we sell or rent your personal data to third parties.

We never pass on your contact details to third parties for commercial purposes.

We may share personal data with other third parties if you give us permission (in writing) for this. You have the right to revoke this permission at any time, without this affecting the lawfulness of the processing for its cancellation.

Storage period

NEW8 does not store personal data any longer than is necessary for the realization of the purpose for which it was provided, taking into account the period necessary to comply with the legal requirements (including in the field of accounting). However, retention periods may differ for each purpose.

NEW8 commits itself to keep the data no longer than: up to 5 years after last use.

Your rights regarding your data

You have the right of access and copy of the personal data relating to you.

You are entitled to improvement and supplementation if your data is incorrect or incomplete.

You have the right to data exchange (deletion) of the personal data we have received from you, and which are no longer strictly necessary for the purposes for which they were processed. We reserve the right to determine whether your request is justified.

You have the right to limit data processing: if you object to the processing of certain data, you may request that you stop this processing.

You can also file an objection (objection) against the way in which certain personal details are processed by you. In this way you have the right to oppose the use of your personal data for direct marketing purposes (via unsubscribe options in e-mails)

You also have the right to have the data provided by you transferred by us to yourself or by order of you directly to another party.

Via the address at the top of this privacy statement you can contact us to exercise your rights, accompanied by a motivation for your question.

We can ask you to identify you before we can respond to the aforementioned requests. (To prevent abuse, we can ask you to adequately identify you). To check your identity, we ask you to add a copy of the front of your identity card to your application. We strongly advise you to make your passport photo invisible and to mention that it is a copy.

No category of persons is subjected to any form of automated decision making or profiling.

Complaints

If you have a complaint about the processing of your personal data or about the exercise of your rights, we ask you to contact us directly.

You always have the right to file a complaint with the supervisory authority in the field of privacy protection:

Data Protection Authority (GBA)
Printing press 35, 1000 Brussels
commission@privacycommission.be

Changes to our privacy statement

NEW8 can always adjust its privacy statement. We will make an announcement of this change on our website.